



2022

Impact Report

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2022 was an important year for the Guest House. We completed our 17th year of delivering our mission to help patients and families seeking lodging in Chicago during treatment. We were pleased that as the impact of the pandemic began to ease, our service returned to pre-pandemic levels.

Thanks to the Governing Board, Associate Board, Partners, Supporters, Volunteers, staff and leadership team. Key achievements included:

- We continued to support families at our partner hospitals—Rush University Medical Center, Stroger Hospital of Cook County, the UChicago Medicine, and UI Health—along with veterans receiving treatment for PTSD through The Road Home Program at Rush.
- The American Cancer Society (ACS) renewed our partnership, enabling the Guest House to support cancer patients receiving treatment at any Chicago area hospital.
- Support of transplant patients expanded, thanks to our partnership with Gift of Hope Organ & Tissue Donor Network.
- Our volunteer program evolved to accommodate the changing post-pandemic environment.
- For the first time, our Development team secured the opportunity to sponsor runners in the Bank of America Chicago Marathon.

2022 in Review

Supported **680**
Families and
Medical Professionals



Delivered **12,076**
Nights of Service

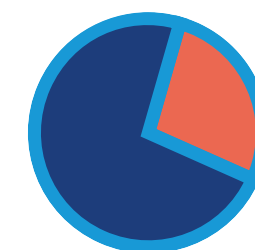


Provided **\$526,021**
in room rate subsidies,
an average of **\$44** per night

KEY POPULATIONS

- 155** Cancer Patients — **4,041** nights
- 243** Military Veterans — **2,876** nights
- 90** Transplant Patients — **2,606** nights
- 58** NICU/Peds Families — **533** nights

73% of guests
received some form
of financial
assistance



Thank You to Our—

Hospital Partners



Program Partners



Corporation, Foundation, Government & Sponsors



Anonymous



Carl R. Hendrickson
Family Foundation,
Bank of America, N.A., Trustee



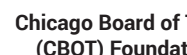
George M. Eisenberg
Foundation for Charities



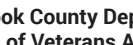
KIRKLAND & ELLIS



SAVANT WEALTH MANAGEMENT
WIRE COUNSEL



John and Kathleen Schreiber



Janet & Robert Helman



McGraw Foundation

Olivia Bea Ross Fndn.

Soto/Ochoa Family



Partners and Sponsors

Delivering Our Mission

2022 Impact Report

The Guest House enables family members the opportunity to stay with patients before, during, and after transplantation. An organ transplant is a major surgery and caregivers play an integral role in recovery.

“When we found out we would have to live in Chicago for a year, we didn’t know where we would live ... It worked out to be the best place for me to be. I was very nervous coming from a small town to Chicago, but always felt safe in and around the Guest House.”



Peggy

CAREGIVER: Transplant Patient



Ashton

CAREGIVER: Cancer Patient

Marine Corps Veteran who works for the Road Home Program at Rush

When her husband was diagnosed with cancer, Ashton experienced firsthand the care and comfort the Guest House provides loved ones when it matters most. She expressed just how much being able to stay at the Guest House personally meant.

“I have been working professionally with the Guest House for almost four years ... I never thought that I would be a client ... it’s the small details that you don’t think about that makes the Guest House special ... thank you ...”

Traveling from the Quad Cities region for medical treatment, Jay spent three to 10 days sleeping in his car, every six to eight weeks for a year before finding out about the Guest House. Guest House provided Jay more than just temporary lodging; the Guest House enabled him to connect with other guests and live normally without judgment.

“For the first time in a long time, I felt very normal, and I can’t get that from anywhere else ... Thank you for every aspect of your existence.”



Jay

TREATMENT: Rare Cancer



Schubert Family

TREATMENT: Newborn with Unilateral Cleft Lip + Palate

The hospital in the Schubert’s hometown lacked the experience to provide the best treatment for their newborn. The finest medical team was hundreds of miles away. After being told about the Guest House, things fell into place, providing a sense of security and a home away from home that the family desperately needed.

“It’s hard to explain, how much stress this place alleviated. Guest House was so kind to our family...We have no idea how to thank you for how much you’ve done...with much love.”

Dealing with a health crisis impacts your life forever. Gwen found her own way of coping with the emotional and physical changes cancer can bring. Particularly helpful to her has been the warm atmosphere, which allowed her to gain strength from connecting with other guests.

“The Guest House is a wonderful place ... it’s more of a family like atmosphere ... I can’t say how much this place helps reduce the financial burden, when you’re far from home needing to heal after a trying treatment.”



Gwen

TREATMENT: Cancer

Volunteers emPOWER and enCOURAGE



“AMLI is proud of this partnership with the Guest House.”

— Kaitlin, Area Vice President



“My husband hadn’t been eating much but he LOVED the meatloaf that the Rotary group brought. Your volunteers are wonderful!”

— Peggy, guest & caregiver

Though 2022 continued to be challenging for our volunteers, they still found ways to connect with our guests.

- Welcome Bags with packaged snacks were delivered right to their doors.
- Corporate partners donated towards our Meal Programs or catered in dinners.
- Many volunteers took the emPower in an Hour Challenge and did creative acts of service to encourage our guests.



2022 Jane Reich
Volunteer of the Year AWARD

Chuck Frankiewicz

The Jane Reich Volunteer of the Year Award encourages people to serve the Guest House community. The award recognizes the generous contribution of time and talents of volunteers. Jane Reich is the Founder of the Guest House, and a member of the Board of the Directors. We encourage you to be inspired and get involved in the joy of community service.