



ILLINOIS MEDICAL DISTRICT
Guest House
2020
Impact Report

1933 W. Polk Street
Chicago, Illinois 60612
312-996-1167
www.imdguesthouse.org



IMD Guest House faced unprecedented challenges in 2020. Thanks to your support, to our volunteers, and to our partners, we continued operations throughout the pandemic.

- We provided temporary lodging to **482 patients** seeking treatment in Chicago, and their families.
- We contributed to the fight against the pandemic, by providing lodging to **48 front-line medical professionals** from our partner hospitals who needed an alternative to staying at home.
- As always, **no family was turned away** for financial reasons.
- Although our volunteer activities were curtailed, **volunteers were generous and creative**, finding ways to bring our guests a sense of community and emotional comfort.
- Throughout the year, **our staff was dedicated to our guests and to our mission**, despite remote work assignments and a challenging environment.

2020 in Review

Supported **530**
Families and
Medical Professionals



Delivered **8,848**
Nights of Service

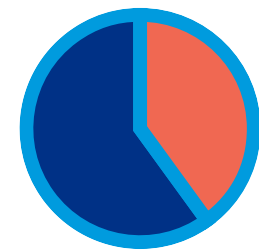


Provided **\$318,000**
in room rate subsidies,
an average of **\$36** per night

KEY POPULATIONS

- 134** Cancer Patients — **2,293** nights
- 135** Veterans — **1,844** nights
- 83** Transplant Patients — **1,236** nights
- 19** NICU/Peds Families — **612** nights
- 48** Medical Professionals — **1,724** nights

44% of medical patients
came from low-income
households



Delivering Our Mission

Thank You to Our—

Hospital Partners



Program Partners



Foundations



Sponsors



Partners and Sponsors



Sergeant Nick Morrison

TREATMENT: Veteran

IMD Guest House provided Sergeant Nick Morrison, United States Marine Corps Reserves Veteran, and other veterans in a cohort, care of community during treatment for PTSD.

“IMD Guest House provided a safe space for veterans to decompress, relax, and regain footing, which was pivotal after each day of intensive therapy. I felt welcomed.”

The hospital in Tana’s hometown was not equipped to provide the type of recommended cancer treatment plan she had to undergo. Faced with a very strict budget, being able to stay at IMD Guest House helped ensure Tana could maintain convenient access to the hospital.

“It’s a special place—there aren’t words to describe that. I am fortunate to have found IMD Guest House. Traveling a long distance daily for treatment of cancer was not an option. Words alone can never express the appreciation.”



Tana

TREATMENT: Cancer



Chris Moore

TREATMENT: Transplant

Chris received a lifesaving kidney transplant through reconnecting with his Harvey High School buddy, Tom, at a reunion where Tom offered to help. Chris’ doctor approached them about a kidney swap. The transplant process touched three families and involved three different races.

“It’s an incredible place to be ... it’s comfortable and convenient. Everything you need to heal, especially when you’re far from home.”

Seeking treatment for a rare childhood illness, eight-year-old Berto and his mother, Zara, arrived in Chicago grateful for the lifesaving resources of IMD Guest House. Berto and Zara needed accommodations that were fully accessible, as Berto is confined to a wheelchair and immunocompromised. Zara’s feelings are palpable ...

“The worry about my son, along with just simple things is overwhelming ... Thank you for your kindness.”



Berto & Zara

TREATMENT: Pediatric



“My family and I really enjoy giving back ... and what better place than IMD Guest House.” — Kevin, Volunteer



Volunteers emPOWER and enCOURAGE

Even though we had to pull back in 2020, many of our volunteers stepped up and stayed connected while sheltering in place or masking up and distancing apart at IMD Guest House. Our guests were encouraged at the outpouring of love through the:

- Handwritten **Comfort Cards**
- Breakfast Bag** Program
- Welcome Bags**, graciously left on their doors

Our committed volunteers looked past limitations and got creative — we thank them for their kindness and ingenuity!



“I love coming to IMD Guest House. I get to provide a little support and comfort to the guests who need it.” — Cat, Volunteer

