

2025

Impact Report

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2025 in Review



2025 was another great

year at Guest House!

Thanks to the support of our partners, Governing Board, Associate Board, and Volunteers, the staff and leadership team were able to successfully deliver our mission.

Key achievements included:

- Increasing capacity for the second consecutive year
- Continued to support patients receiving treatment at our hospital partners: Northwestern Medicine, the UChicago Medicine, Rush University Medical Center, Stroger Hospital of Cook County, and UI Health
- Extended our relationships with American Cancer Society, Gift of Hope Organ & Tissue Donor Network, and Schreiber Philanthropy, which helped us expand our base of patients and families
- Increased major gifts from individuals, foundations, and corporations
- Launched capital improvements and furniture updates, thanks to generous supporters
- Doubled funds raised by our 2025 Bank of America Chicago Marathon team

Delivering Our Mission

Supported **705** Families and Military Veterans

KEY POPULATIONS

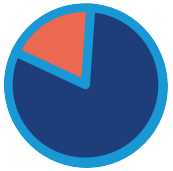
109 Cancer Patients — **3,206** nights

270 Military Veterans — **3,178** nights

49 Transplant Patients — **2,067** nights

53 NICU/Peds Families — **906** nights

Delivered **12,284** Nights of Service



81% of guests received some form of financial assistance

Provided **$537,525** in room rate subsidies, an average of **$40** per night

Thank You to Our—

Hospital Partners

RUSH

COOK COUNTY HEALTH

Stroger Auxiliary

AT THE FOREFRONT UChicagoMedicine

UI Health | UIC

Northwestern Medicine

Program Partners

American Cancer Society

giftofhope Organ & Tissue Donor Network

Franciscan OUTREACH A Path from Help to Hope

ROAD HOME PROGRAM

RUSH

Foundations & Sponsors

Stephen Ross/ AMLI RESIDENTIAL

Anonymous Fund of Southwest Community Foundation

Busey BANK Business | Wealth Management | Personal

CARNIVALE

Chicago Board of Trade (CBOT) Foundation

comed AN EXELON COMPANY

COMMUNITY FOUNDATION OF NORTHERN ILLINOIS

David Hines

Denise and Paul Szalko

Enterprise Mobility Foundation

George M. Eisenberg Foundation for Charities

James B. Boskey Memorial Foundation

Jane Reich and Thomas Marhevko

K&G Kaplan & Gournis, P.C. Attorneys and Counselors

Marlene Krause

McGraw Foundation

Mrs. Robert Helman

Olivia Bea Ross Foundation

+1 GROUP

pma project management advisors

Rotary Club of Arlington Heights

SAVANT WEALTH MANAGEMENT

Schreiber PHILANTHROPY

Sheppard

THE WOMAN'S BOARD RUSH UNIVERSITY MEDICAL CENTER

Walter Lee Barker & Betty Ruth Barker Foundation

Wiedner McAuliffe Everything you want in a firm, *plus*.

WINTRUST CHICAGO'S BANK

2025 Impact Report

Traveling from Mexico, former guest, Violeta, had to leave her family and home behind to receive treatment for cancer in Chicago. She stayed with Guest House for three months, where she found friends at weekly dinners and bingo nights, making a lonely stay bright with warmth and comfort.

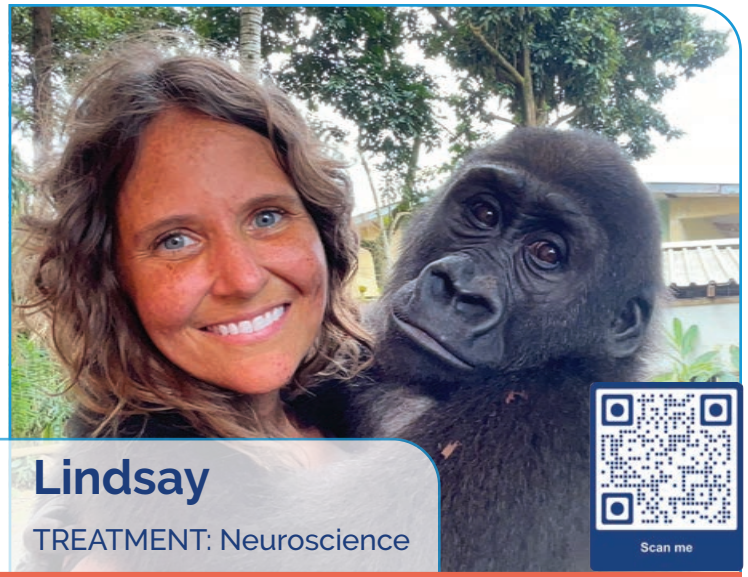
"It's difficult to come for medical treatment and not speak the same language," Violeta said. "Being away from your family is even harder ... The good news is that I found this place to call home for a few months, and despite being far from my country and family, I can have reasons to smile and to not feel alone.

"Guest House was my lifeline. I found kind people with big smiles, willing to remind me that life could be difficult, but I wasn't alone."



Violeta

TREATMENT: Cancer



Lindsay

TREATMENT: Neuroscience

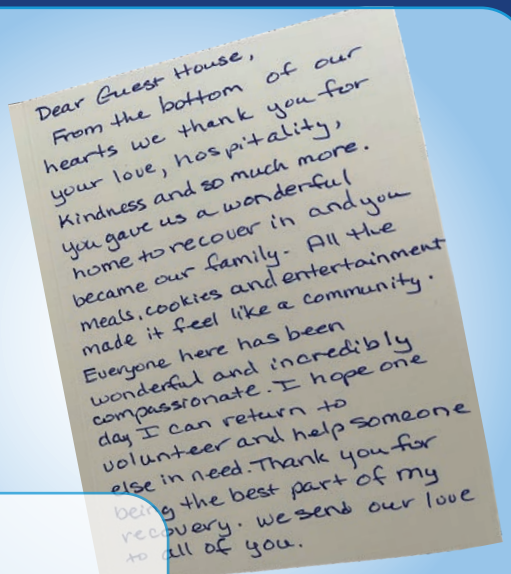
Scan me

When Lindsay must take a break from being an African primate rehab specialist in Nigeria and travels to Chicago to receive specialized medical treatments, Guest House is here for her! Although her work is incredibly important to her, it exposed her to infections we don't normally face in the U.S. Thankfully, Lindsay relies on Guest House to be her home away from home a few times a year when she needs her life-saving treatment.

"Your support makes a massive difference in people's lives like myself. Thank you from the bottom of my heart for what you contribute to ... You allow us to live without the deep stress of paying just for somewhere to stay on top of receiving medical care."

When D and her family arrived at Guest House, D didn't know how she would manage caring for her young son while she faced cancer treatments. She was relieved to find the Jane Reich Community Room filled with toys, puzzles, and books: a safe environment for her son to play in with his grandmother during D's treatments and recovery.

"You gave us a wonderful home to recover in and you became our family. All the meals, cookies, and entertainment made it feel like a community."



D

TREATMENT: Cancer



Miriam

CAREGIVER: Volunteer

Miriam has become the first face guests see when they walk into the Jane Reich Community Room for our FREE weekly dinners, greeting every person with a warm smile. As a native Spanish speaker, she often takes time to sit down and converse with our Spanish-speaking guests. This connection helps guests feel welcomed and understood, allowing them to more fully participate in the community meals. Miriam's time spent volunteering is life-changing; both for our guests, and for her. Thank you, Miriam!

"I absolutely love being there every Thursday; it's a real breath for my soul and brings me so much joy to be able to share time with the guests and with all of you. Thank you so much for letting me be part of this."

Volunteers emPOWER and enCOURAGE



"Thank you for giving us the opportunity to volunteer, again! The interns loved their experience and NFA is delighted to donate to such a great organization. We continue to receive positive feed-back from staff for our volunteer day and dinners."
— Kim Perez with National Futures Association (NFA)



"Our members love to volunteer ... I think you guys make a real difference in the lives of families."
— Timothy W. Carr with Peoples Gas

In 2025, the Guest House celebrated a continued increase in volunteer service.

- Volunteer Time Donated: **Over 2,562 hours**
- Breakfast Bags Delivered: **582**
- Welcome Bags Assembled & Comfort Cards Written: **847**

Guest House thanks each individual and organization that donates their time, talents, and funds to provide a sense of comfort and community for our guests. The weekly dinners are truly a highlight for most guests.



2025 Jane Reich *Volunteer of the Year* AWARD

Kenny Johnson

The Jane Reich Volunteer of the Year Award encourages people to serve the Guest House community. The award recognizes the generous contribution of time and talents of volunteers. Jane Reich is the Founder of the Guest House, and a member of the Board of Directors. We encourage you to be inspired and get involved in the joy of community service.

The **Guest House** Team

The Guest House staff is the heart of our organization. Dedicated to delivering our mission and helping our guests, thank you to our staff for bringing the Guest House to life every day —**Adam Helman**, President & CEO

Joanie Vernasco — Vice President, Business Operations

Dionne Nicole Smith — Vice President, Advancement

Jan Kroeschell — Manager of Volunteers & Programming

Gabi Accetto — House Manager

Art Sims — Community Outreach Manager

Kali Saffert — Development Specialist

Lorenzo Owens — Guest Services Representative

Robin Lewis — Volunteer Program Assistant

